

Rate Contract
Government of India
Directorate General of Supplies & Disposals
Jeevan Tara Building, 5 Sansad Marg
New Delhi-110001
Tel Number 23360610/23360537

Digitally signed by:
RANVIR SINGH
Email Id:
ranvirsingh.dgsnd@nic.in

Rate Contract no. APLOSSOFTW/IT-1/RC-711H0000/0816/81/F0279/1561
Dated 04-NOV-15

To,

HINDI SOFTWARE SOLUTIONS
E-131,3rd floor,Ganapathi Bhawan,Mohammadpur, New Delhi-110066
NEW DELHI

Sub: Rate Contract for supply of Application / OS Software
Validity: From 04-NOV-15 To 31-OCT-16 .

Ref:(1) This Office Tender Enquiry No. APLOSSOFTW/IT-1/RC-711H0000/0816/81
Opened on 19-AUG-15.
(2) Your Quotation No. 7735 And Dated
13-JUL-15.

Dear Sir,

You are hereby informed that your above refered tender read with subsequent letters mentioned above for the Stores specified in the Schedules annexed has been accepted. This rate contract will be governed by the terms and conditions brought in the Form no. DGS&D 1001 including DGS&D Arbitration Clause available from DGS&d sales counter on payment of Rs. 50/- The dispute cannot be referred by the contractor or entertained by facilitation Council or any other adjudicating forum.The Rate Contract and the schedules annexed here to shall be the sole repository of this Rate Contract/Transaction.

SCHEDULES ANNEXED

- 1.Schedule "A" Description of stores,prices,duties/taxes.
- 2.Schedule "B" special conditions of contract / Other information.
- 3.Schedule "C" Information to DDOs about parallel rate contracts.
- 4.Annexure - Technical Specification

Yours Faithfully,

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Assistant Director(S)/Section Officer/Dy.Director/Director/DDG(S)
For and on behalf of the purchaser named in the Form DGS&D 1001.

COPY TO:

- 1.The Chief Controller of Accounts,Department of commerce,New Delhi/
COA Mumbai/COA Kolkata,COA Chennai.
(Through authentication cell) This issues with the approval of competent authority.
- 2.Deputy Director General of Supplies & Disposals,Chennai -10 copies each
- 3.Deputy Director General of Supplies & Disposals,Kolkata -10 copies each
- 4.Deputy Director General of Supplies & Disposals,Mumbai -10 copies each
- 5.Deputy Director General (QA),Kolkata -10 copies each
- 6.Deputy Director General (QA),Chennai -10 copies each
- 7.Deputy Director General (QA),Mumbai -10 copies each
- 8.Deputy Director General (QA),DGS&D -10 copies each
- 9.Inspection Authority ADG(QA) DGS&D New Delhi - 110001.
- 10.Quality assurance Officer Director (QA) Delhi Directorate/ Mumbai,Chennai/Kolkata.
- 11.Concurrent Audit
- 12.MIS Cell
- 13.Ledger clerk
- 14.O.L.Section
- 15.All Direct Demanding Officers as per mailing list maintained by DGS&D.
- 16.Concerned CQA(for defence item only)-As per Clause 19 of RC
- 17.Concerned SQAQO(for defence item only)-As per Clause 20 of RC

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Assistant Director (S) / Section Officer / Deputy Director/Director/DDG(S)
FOR DIRECTOR GENERAL OF SUPPLIES & DISPOSALS

SCHEDULE - A

1.Rate Contract No.: -APLOSSOFTW/IT-1/RC-711H0000/0816/81/F0279/1561

Dated 04-NOV-15 For the Supply of Application / OS Software

2.Advance Rate Contract No.:-

Dated

3.(a) Name and Full Address of the Firm :-

HINDI SOFTWARE SOLUTIONS
E-131,3rd floor,Ganapathi Bhawan,Mohammadpur, New
Delhi-110066
NEW DELHI
DELHI - 110066
Tel. No. - 9958383999, 011-26172574
Fax -
Email - pankajr@hindisoftware.net

(b) Name and Full Address of Manufacturer :-

M/s. HINDI SOFTWARE SOLUTIONS

(c) Brand: Hindi Software Sol.

4.Validity of Rate Contract: 04-NOV-15 To 31-OCT-16

5.Description of Item, Specification,Unit, Rate

Item No.	Model No.	Store Description	ED	ED%	CST/VAT	CST/VAT%	Service Tax	Unit	Rate (in Rs)
41	HINDI SOFTWARE SOLUTIONS/SUVIDHA EACH LICENSE FROM 1 TO 100	Language / Multilingual Software		N.A		Excl.	5	NOS.	3825 Rs. THREE THOUSAN D EIGHT HUNDRED TWENTY-FIVE ONLY
		Min.Order Qty(in unit):-	1	Lead Time(in days):-		30	Rate of Supply(monthly):-10000		
42	HINDI SOFTWARE SOLUTIONS/SUVIDHA EACH LICENSE FROM 101 TO 200	Language / Multilingual Software		N.A		Excl.	5	NOS.	3570 Rs. THREE THOUSAN D FIVE HUNDRED SEVENTY ONLY

	Min.Order Qty(in unit):- 1	Lead Time(in days):- 30	Rate of Supply(monthly):- 10000
43 HINDI Language / Multilingual Description: ITEM NO. 3 NOS. 3400 SOFTWARE Software Rs. THREE SOLUTIONS/ THOUSAN SUVIDHA D FOUR EACH HUNDRED LICENSE ONLY FROM 201 N.A Excl. 5 TO 500	Min.Order Qty(in unit):- 1	Lead Time(in days):- 30	Rate of Supply(monthly):- 10000
44 HINDI Language / Multilingual Description: ITEM NO. 4 NOS. 2975 SOFTWARE Software Rs. TWO SOLUTIONS/ THOUSAN SUVIDHA D NINE EACH HUNDRED LICENSE SEVENTY- FROM 500 FIVE ONLY AND AVOBE N.A Excl. 5	Min.Order Qty(in unit):- 1	Lead Time(in days):- 30	Rate of Supply(monthly):- 10000
45 HINDI Language / Multilingual Description: ITEMNO. 5 NOS. 1000 SOFTWARE Software Rs. ONE SOLUTIONS/ THOUSAN SUVIDHA D ONLY EACH N.A Excl. 5 LICENSE WITH 2 Min.Order Qty(in unit):- 1 YEARS Lead Time(in days):- 30 SOFTWARE Rate of Supply(monthly):- 10000 ASSURANCE	Min.Order Qty(in unit):- 1	Lead Time(in days):- 30	Rate of Supply(monthly):- 10000

6-Terms of Delivery:

Free delivery at site (i.e. at consignees place) including installation and commissioning at user's site.

7-Excise Duty:

Excise Duty not applicable

Service Tax Extra @ 14%

8-Sales Tax:

CST/VAT Extra @ 5%

9-Delivery Period:

Lead time is 30 days and thereafter Rate of Supply(monthly) is as mentioned against each item.

10(a)-Annual Turnover:

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(b)-Monetary Limit(In Rs.):

11-Payment Terms:

80% against supply of stores and provisional receipt of stores by consignee, and balance 20% on acceptance of stores by consignee within 60 days of receipt of stores.

Note: Performance Bank Guarantee(PBG) of 10% of the total supply order value shall be taken by consignees / indentors (order placing authority). PBG shall be valid for a period of three months beyond expiry of Guarantee / Warranty period to safeguard the Govt. interest towards Guarantee/Warranty obligations.

12-Slab Discount Clause:

13-Prices: FIXED
14-Quantity Offered: As mentioned against each item.
15-Minimum Quantity in Single Supply Order:
16-Minimum order Value in Single Supply Order:
17-Status of the RC Holding Firm: LSI
18-Paying Authority: PAO,User Deptt

(a)The payment to the suppliers in all the adhoc Contract (A/Ts) and / or Supply Order placed against DGS&D Rate Contracts shall be made directly by indentors i.e. order placing authority through their concerned Pay & Accounts Offices only, instead of CCA(Supply) or its Regional Pay & Accounts Offices of Department of Commerce.

(b)The payment to the supplier shall be paid by the indentors as per prescribed forms of payments including timelines for payments within 60 days of due date which must be ensured by the indentors.Delays,if any, in this regard would render the indentors responsible and not the DGS&D in any manner whatsoever.

(c)Consequently,the requisite Departmental charges + prevailing Service Tax thereon shall be deposited by the respective Pay & Account offices (PAO) of the indentors directly to the Receipt Head Account of DGS&D as prescribed by CGA.

(d)Indentors shall be directly responsible for any non-compliance/default for the afore-said provisions.

19-Inspection Authority:
20-Quality Assurance Officer/Inspecting officer:
21-Place where the Stores are to be Tendered for Inspection:
22-R/C is DDOs Operated: Yes

With effect from First October two thousand eight (01-10-2008),all supply order(s) against this Rate Contract must be placed by Direct Demanding Officer(s) on-line through D.G.S&D web site (www.dgsnd.gov.in) (indentor's page) only. Supply order(s) in any other form placed on or after 01-10-2008 shall not be valid and shall not be acted upon by the contractor or any other concerned agencies.

DDO shall download the supply order and send an ink signed copy to the concerned paying authority specified in the rate contract through Registered / speed post immediately after on-line placement of Supply Order(s).

23-Packing & Specification : see annexure

24- Departmental Charges : Departmental charges at the rates prescribed by government from time to time shall be levied,for the services rendered by the Directorate General of Supplies and Disposal,in regard to Purchase & Inspection. The rates currently applicable for departmental charges in regard to purchase and inspection of stores against DGS&D R/C.

24(a) For Purchase : - Departmental Charges will be levied @ 1.0% of the value of the contract or supply order placed against the DGS&D rate contract.

24(b) For Inspection :- Departmental Charges will be levied @ 1.0% of the value of the contract or supply order placed against the DGS&D rate contract.

24(c). The value of the Contract or Supply Order shall be all inclusive basis including all taxes & duties. Service tax at

prevailing rate as applicable shall be chargeable as extra on the Departmental Charges.

24(d) Such direct/referral Supply Orders being placed by various Government users on Rate Contract holding firms or their dealers/sub agents,obtaining supplies and making direct payments to the firms for the cost of stores prescribed in the Rate Contracts are liable to pay a nominal fee as Departmental Charges @0.25% of the value of Supply Order (all inclusive including taxes & duties) + Service Tax extra as applicable. After receipt of Supply Order,the firm will deposit the said Departmental charges + service tax thereon at the rates provided in the R/C to the concerned Controller of Accounts (CCA) viz. Delhi/Mumbai/Kolkata/Chennai, as the case may be ,as indicated in the R/C by way of Demand Draft/Bank Transfer. In case , the supplies are made in installments, the aforesaid Departmental charges + Service Tax can be paid by the firm with CCA on pro-rata basis based on the value of the supplies made. In case no supplies are made, Departmental charges would not be payable / claimable as no service would deem to have been rendered by DGS&D. The firms can claim Departmental charges from PAO of the indentor for the direct/referral orders placed by them.Those who err/conceal/misrepresent/default in payment of prescribed Department Charges would be viewed adversely and shall be liable for actions as deemed fit by DGS&D including de-registration,debaring or suspension of business dealings,blacklisting , bad performance and denial of further Rate Contracts etc, in addition to recovery of the requisite amounts.IT would be the responsibility of the user department to ensure that the prescribed departmental charges have been paid by the supplier before releasing their payments for the supplies. The firm would also disclose the same to DGS&D.

24(e) The Referral /Direct Orders placed by the indentor by tweaking DGS&D Rate Contract terms & condition and/or Specifications and obtaining the supplies within 1% of the DGS&D Rate Contract prices, such transactions will fall within the purview of DGS&D Rate Contract and will also attract the aforesaid Departmental Charges @0.25% of the value of stores ordered and supplied alongwith applicable Service Tax thereon.

24(f) In the event of placing such Referral/Direct Supply Orders, indentors shall send e-mail to DGS&D for which a special provision would be provided on DGS&D website. While the indentors placing on-line Supply Order on DGS&D e-procurement portal shall have the protection under the terms & conditions of DGS&D Rate Contract, the same would not be available in case they choose to place paper Supply Order and such transactions would be at their own risk.

25.DGS&D reserves the right for pre-dispatch inspection at manufacturer"s premises or consignee end inspection after receipt of stores or at both places,at the option of indentors.

26.Jurisdiction/Arbitration Clause

a)Jurisdiction will be the place of issue of the rate contract.Sole Arbitrator will be appointed by DG(S&D).For details refer Clause-23 of DGS&D-1001.Further,where the Contract/Rate Contract is governed by DGS&D arbitration clause,the dispute cannot be referred by the supplier or entertained by Facilitation Council or any other Adjudicating Forum.

b)The arbitrary as appointed under provisions of para 18.1.1 of DGS&D Mannual shall adjudicate only on the disputes arising out of interpretation of terms & conditions stipulated in Rate Contracts.For settlement of disputes relating to execution of supply orders placed by various Direct Demanding officers (DD0s)/Indentors against DGS&D Rate Contracts, each DDO/INDENTOR shall himself nominate an arbitrator at the time of placement of supply orders,as per guidelines/instructions for appointment of arbitrator in indenting organisation.

c)DGS&D or its regional offices shall not be made a party in any dispute relating to execution of Supply Order placed by DDO/Indentor against DGS&D Rate Contracts including the case filed in MSME Facilitation Councils.

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Asstt. Director (S) / Section Officer / Dy. Director
For and behalf of the purchaser named in the Form DGS&D 1001.

All the R/C particulars including prices in respect of individual R/Cs are available on DGS&D website which can be

accessed by all. The DGS&D website is <http://dgsnd.gov.in>

SCHEDULE - B

TEST REPORTS FOR REGISTRATION AND ACCEPTANCE OF GOODS:

In case of products having satisfactory test reports from International Laboratory Accreditation Cooperation (ILAC) or their worldwide affiliated/recognized labs or NABL approved labs, it would be sufficient to consider the products of requisite quality for acceptance without insistence for any further testing pursuant to DGS&D Manual Correction Slip No. 38 dated 18-12-2012.

Special Terms & Conditions

- a) All order should be placed on Rate Contract holder only and not to any other vendor to ensure genuiness of the software.
- b) DGS&D inspection is not aplicable. No Inspection Note will be issued by DGS&D. The inspection and acceptance of software product will be undertaken by user department.
- c) These R/C items are proprietry in nature, hence there are no parallel R/C for the awarded products.
- d) DGS&D standard fall clause will be applicable on R/C holder and respective OEMs/Manufacturer.
- e) 'Description' mentioned against each item is irrelevant.

SCHEDULE - C

List of Parallel Rate Contract For Application / OS Software

Sr.No.	NAME & FULL ADDRESS OF FIRM	R/C NO & DATE
1	INSPIRA ENTERPRISE INDIA PVT LIMITED 23, Level 2, Kalpataru Square, Kondivita Lane, off Andheri Kurla Road, Andheri East MUMBAI MAHARASHTRA 400059	APLOSSOFTW/IT-1/RC- 711H0000/0816/81/OA612/1563 04-NOV-15
2	CORPORATE INFOTECH PVT LTD A-16, LGF, Jangpura Extension, New Delhi Ph. No. 1800116474(Toll free), 08588000116, 08588000117 Vikas Gupta - 09311962653 Vikas - 08376801125 DELHI DELHI 110014	APLOSSOFTW/IT-1/RC- 711H0000/0816/81/OA628/1560 04-NOV-15
3	HINDI SOFTWARE SOLUTIONS E-131,3rd floor,Ganapathi Bhawan,Mohammadpur, New Delhi-110066 NEW DELHI DELHI 110066	APLOSSOFTW/IT-1/RC- 711H0000/0816/81/F0279/1561 04-NOV-15
4	MODULAR INFOTECH PVT. LTD. No. 26, Electronic Co-operative Estate, Pune-Satara Road PUNE MANIPUR 411009	APLOSSOFTW/IT-1/RC- 711H0000/0816/81/NC443/1564 04-NOV-15
5	UNEECOPS TECHNOLOGIES LTD. Uneecops House C-185 Naraina Industrial Area, Phase-I, New Delhi- 110028 Meenu Malhotra - 9350602858 Ketan Jain - 9871411386 Email: meenu.malhotra@unecops.com, ketan.jain@unecops.com NEW DELHI DELHI 110028	APLOSSOFTW/IT-1/RC- 711H0000/0816/81/F0547/1565 04-NOV-15
6	HOPE TECHNOLOGIES PRIVATE LIMITED A-24, Retreat Apartments, 20, I.P.Extension, Patparganj, Delhi-92 NEW DELHI DELHI 110020	APLOSSOFTW/IT-1/RC- 711H0000/0816/81/F0015/1562 04-NOV-15

NOTE:

(1) Before placing supply order, DDOs are advised to check with DGS&D or on the website whether any further RCs have been awarded or amendments to Rate Contract have been issued.

(2) All the R/C particulars including prices in respect of individual R/C's are available on DGS&D website, which can be accessed by all. The access code of DGS&D website is <http://dgsnd.gov.in>.

ANNEXURE

Language / Multilingual Software

Specification : As per firms specification.

LIST OF ALL AMENDMENTS

For RC No. APLOSSOFTW/IT-1/RC-711H0000/0816/81/F0279/1561

NOTE: No Amendments issued till date 06-NOV-15